



Blue Granite Water Company
Customer Service: (800) 367-4314
Collections: (800) 367-4314
Emergency Phone: (800) 367-4314
www.bluegranitewaterco.com

Bill Date	Account Number	Due Date	Please Pay
12/29/2019		01/23/2020	\$103.82

Name **BRUCE HEADLEY**

Primary Phone #

Service Address **LEXINGTON, SC, 29072**

Activity Since Last Bill

Previous Balance	\$102.46	
Payments received as of 12/29/2019	-\$102.46	
Balance as of 12/29/2019		\$0.00

Residential Purchased Water

Water Distribution Base Charge	\$14.38	
Distribution Usage of 3,130 gallons at \$7.55 per 1,000 gallons	\$23.63	$+14\frac{1}{2}$
Safe Drinking Water Act Fee	\$0.73	-37.75
Total Residential Purchased Water		\$38.74

Residential Wastewater Service

Wastewater Service	\$65.08	
Total Residential Wastewater Service		\$65.08
Total Amount Due		\$103.82

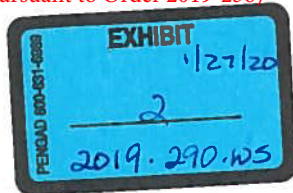
$5000 \times 7.55 / 1000 = 37.75$

$114.94 + 14\frac{1}{2}$

pd 1/7

#1843

PUBLIC VERSION
(pursuant to Order 2019-236)



Summary of Service

Meter Reading	Meter #	
Current	297570	12/21/2019
Previous	294440	11/21/2019
Usage	3,130 Gallons	
Number of Days:	30	
Average Daily Use:	104.33 Gallons	
Average Daily Cost:	\$3.46	
Register Constant:	1	

Billing History

in dollars



Consumption History for Water

in GAL



A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Blue Granite Water Company.
Rate Schedules are available upon request. Visit www.bluegranitewaterco.com for important account offerings.

Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1531 with any complaints that remain unresolved after 7 days.

Important Information to Help Serve You Better

Security	To help us maintain the security surrounding your drinking water system, please call your local office listed on the front of your bill and the police if you notice any suspicious activity.
Service	If you experience a water or wastewater emergency, please call the Customer Service number listed on the front of your bill. Service operators are on-call 24 hours a day, 7 days a week.
Contact Information	Please be sure to let us know if your telephone number changes. We strive to offer efficient and responsible customer service. In the event that we encounter a problem in your water or wastewater system, we will need to contact you. To update your account information, you may use the form below or contact Customer Service at our website or at the number listed on the front of your bill.
Rate Information	Rate schedule available upon request.

Conservation Tips

Home Water Audit. Please visit our website and take the Home Water Audit to help you evaluate how much water your family uses on a daily basis. With the use of this helpful tool, you will be able to calculate your water usage for various household activities and determine the areas where you can conserve this essential and limited resource. Please visit our website for more conservation tips.

Online Account Access

We are committed to delivering excellent service and are pleased to offer Online Account Access to our customers. Visit our website to sign up for free paperless billing, set up stored payment methods, check your account balance, view 12 months of account history, set up text alerts and sign up for Text & Pay.

Payment Methods

Automatic Payments	Why write a check and pay postage? Make your payments automatically with Auto Pay. Contact us at the Customer Service number listed on the front of your bill or visit our website to download the Auto Pay Authorization form.
Online	Pay your bill online using a checking or savings account or by VISA, MasterCard or Discover Card by visiting our website. Please be sure to have your account number ready. A convenience fee will be charged for using this option.
By Phone	Make payments using your checking account, debit or credit card by calling 1-888-582-3451 . Please be sure to have your utility account number ready. A convenience fee will be charged for using this option.
By Mail	Use the enclosed envelope to mail your payment.
By Text	Visit our Online Account Access and sign up to pay by text and receive convenient text message alerts when your bill is due.

Blue Granite Water Company
Public Hearing 1/27/2020

My name is Bruce and we live in Lexington SC. This whole scenario plays out like a version of the 1971 movie "Chinatown" with Jack Nicholson...intrigue regarding water rights.

I would like to present some facts and figures regarding water and sewer services based on several government surveys.

US Average Water & Sewer Cost

- The current 2018 US national average cost (5,000 gallons) for water and sewer in \$70/month.
- The average US cost in 2010 is \$44. An average annual increase of about 3.25%

Current Blue Granite Statistics

- Blue Granite has 30,000 customers in South Carolina. A minor player in the state
- Company changed their name to improve their image according to the media in 2019. Carolina Water Service last had a Google 1-star rating, out of 5 stars
- The last Blue Granite rate case was effective 11/2017 (26 months ago)

Proposed Changes

- The company is requesting a rate increase for 2020 of 45% for water and 55% for sewer service
- Blue Granite currently appears to be substantially higher than the other 15 South Carolina service providers based on SC Municipal Water & Sewer Rate Summary
- My latest water & sewer bill adjusted to the average of 5,000 gallons is \$118/month
- Current Blue Granite rates (\$118/month) are already 68% higher than the US and SC rates (\$70)
- How can you justify your proposed increase vs the competition?
- Changing your company name to improve your image and asking for a 50% rate increase is not the solution. I would suggest turning over the service over to another more efficient provider.

Source: <https://www.statista.com/statistics/720418/average-monthly-cost-of-water-in-the-us/>

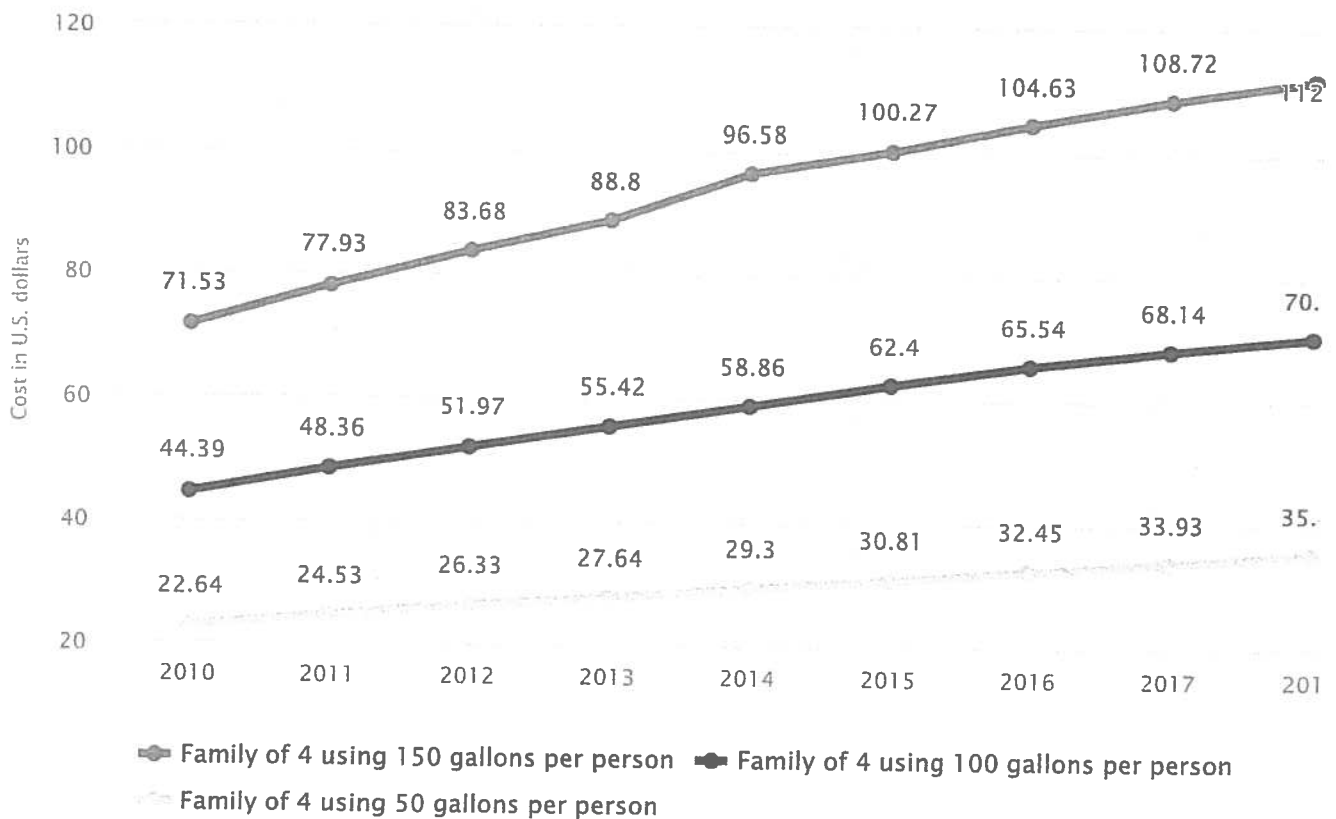
Average U.S. residential price of water 2010-2018

Published by T. Wang, Aug 9, 2019

An average U.S. family of four pays about 70.39 U.S. dollars for water every month as of 2018. The price index of water and sewage maintenance have increased in recent years as infrastructure continues to age across the United States.

Setting water rates

Average monthly residential cost of water in the U.S. from 2010 to 2018 (in U.S. dollars)*



[Additional Information](#)

© Statista 2020

[Show source](#)



Water and Sewer Rates

RIA conducts an annual water and sewer rate survey to collect data for its SRF credit review function in the loan programs. The survey only covers "inside" residential rates but includes the majority of public water and sewer providers in South Carolina.



Update Your Rates

(<https://ria.sc.gov/content/uploads/2019/07/22-RATE-SURVEY-Questionnaire.xls>)



Water and Sewer Rates

(<https://ria.sc.gov/content/uploads/2019/10/22-Water-and-Sewer-Rates.pdf>)

The results of the annual water and sewer rate survey serve as an invaluable tool. Water and sewer service providers have found the information useful for planning and evaluation purposes.

Need Help? Contact us. (</contact/#ria-loans>)

The rate survey is based on an average monthly usage of 5,000 gallons for a residential customer. In the past, surveys were based on 6,000 gallons average monthly usage. The change is due to a reduction in average usage by the residential consumer.

If accessing the rate information through the PDF, municipalities are listed first, followed by Special Purpose Districts and Counties. If a public provider is not shown on the survey and would like to be included, please **contact us**.

Water and Sewer Rates

Select a county below to view rates.

SOUTH CAROLINA RURAL INFRASTRUCTURE AUTHORITY
OFFICE OF LOCAL GOVERNMENT
2019 SPECIAL PURPOSE DISTRICTS & COUNTIES RATE SURVEY SUMMARY
RESIDENTIAL CUSTOMERS

	Provider	Monthly Water Service Charge 668 CF (5,000 gal)	Monthly Sewer Service Charge 668 CF (5,000 gal)
1	Anderson County		49.75
2	Beaufort-Jasper W&S Authority (Surface Water)	26.50	44.85
3	Beech Island Rural Water and Sewer District	26.00	43.50
4	Belton-Honea Path Water Authority	32.04	
5	Berea Public Service District #		53.20
6	Berkeley County Water & Sanitation Authority	32.55	44.00
7	Big Creek Water District	38.63	
8	Broad Creek Public Service District	11.00	35.00
9	Broadway Water & Sewer District	44.43	51.25
10	Calhoun County	34.75	67.10
11	Cassatt Water (a/k/a Kershaw Co & Lee Co Reg Wtr Auth)	43.86	
12	Chester Metropolitan District	53.80	
15	Chester County Wastewater Recovery		69.29
16	Clarendon County	38.25	35.00
17	Clearwater Water and Sewer District	24.99	14.65
18	College Acres Public Works District	26.05	
19	Dalzell Water District of Sumter County	24.50	
20	Daniel Morgan Rural Water District	37.39	
21	Darlington Co. W&S Authority	28.70	43.54
22	Donalds-Due West W&S Authority	41.38	43.38
23	Dorchester County Water and Sewer Dept.	31.30	40.00
24	Dorchester County Water Authority	31.00	
25	Easley-Central Water District	32.00	
26	East Richland County Public Service District		27.00
27	Edgefield Co. W&S Authority	30.73	29.62
28	Fripp Island Public Service District	33.35	33.67
29	Gaston Rural Community Water District	20.45	
30	Georgetown Co. W&S District	18.54	26.69
31	Gilbert-Summit Rural Water District	42.75	
32	Grand Strand W & S Authority	18.40	21.80
33	Greenwood Metropolitan District		48.81
34	Hammond Water District	26.99	
35	Hilton Head No. 1 PSD	23.85	28.50
36	Homeland Park Water & Sewer District	29.35	31.55
37	Inman-Campobello Water District	27.00	
38	James Island Public Service District		52.61
39	Joint Municipal W&S Commission (Lexington Co)	44.09	45.97
40	Kershaw County		35.00
41	Lancaster County Water and Sewer District	43.00	35.93
42	Langley Water and Sewer District	27.91	21.13
43	Laurens County W&S Commission	44.50	52.15
44	Liberty Chesnee Fingerville Water District	39.88	
45	Lowcountry Regional Water System	31.00	46.50
46	Lugoff-Elgin Water Authority	40.92	
47	Marietta Water, Fire, Sanitation and Sewer District	29.46	43.40
48	McCormick County Water and Sewer System	37.50	57.50
49	MetroConnects		60.00
50	Mitford Rural Water District	68.40	

**SOUTH CAROLINA RURAL INFRASTRUCTURE AUTHORITY
OFFICE OF LOCAL GOVERNMENT
2019 SPECIAL PURPOSE DISTRICTS & COUNTIES RATE SURVEY SUMMARY
RESIDENTIAL CUSTOMERS**

	Provider	Monthly Water Service Charge 668 CF (5,000 gal)	Monthly Sewer Service Charge 668 CF (5,000 gal)
51	Newberry County W&S Authority	49.50	57.00
52	North Charleston Sewer District		45.54
53	Pickens County Public Service Commission		35.10
54	Pioneer Rural Water District	43.80	
55	Powdersville Water District	37.81	
56	ReWa (Treatment only)		41.30
57	Rural Community Water District of Georgetown County	25.10	
58	Saluda County W & S Authority	32.20	37.90
59	Sandy Springs Water District	37.48	
60	Silver Springs Water District	33.00	
61	Six Mile Rural Community Water District	40.85	
62	South Island Public Service District	16.40	21.60
63	Southside Rural Community Water District	32.00	
64	Spartanburg Sanitary Sewer System		39.45
65	Starr-Iva Water & Sewer District	42.05	46.25
66	Startex-Jackson-Wellford-Duncan Water District	19.53	
67	Sumter County	38.00	
68	Talatha Rural Community Water District (Aiken Co.)	51.25	
69	Valley Public Service Authority	26.50	19.60
70	West Anderson Water District	33.43	
71	Woodruff Roebuck Water District	44.95	
72	York County	35.28	41.23

Note: This annual rate survey summary is based on the most recent rate surveys received from local providers, but may no longer be current. Als due to the possibility of errors in individual survey forms and data entry, the Office of Local Government does not guarantee the accuracy of this survey. Should any errors be found, please contact this office, as we do strive for maximum accuracy.

South Carolina Rural Infrastructure Authority
OFFICE OF LOCAL GOVERNMENT
2019 MUNICIPAL WATER & SEWER RATE SURVEY SUMMARY
Inside Residential Customer

	Municipality	Monthly Water Service Charge 668 CF (5,000 gal)	Monthly Sewer Service Charge 668 CF (5,000 gal)
1	Abbeville, City of	29.80	35.93
2	Aiken, City of	15.27	30.15
3	Allendale, Town of	24.46	30.70
4	Anderson, City of	24.22	37.95
5	Andrews, Town of	31.20	37.87
6	Arcadia Lakes, Town of	42.09	27.00
7	Aynor, Town of	18.40	38.05
8	Bamberg, City of	34.55	49.32
9	Barnwell, City of	19.75	26.50
10	Batesburg-Leesville, City of	31.28	38.78
11	Beaufort, City of	26.50	44.85
12	Belton, City of	21.15	35.15
13	Bennettsville, City of	16.75	23.90
14	Bethune, Town of	34.83	
15	Bishopville, City of	14.94	16.18
16	Blacksburg, Town of	34.00	28.80
17	Blackville, Town of	25.65	30.25
18	Bluffton, Town of	26.50	44.85
19	Bowman, Town of	22.00	19.50
20	Branchville, Town of	25.48	28.00
21	Brunson, Town of	31.00	46.50
22	Calhoun Falls, Town of	32.88	35.25
23	Camden, City of	30.45	33.22
24	Campobello, Town of	27.00	
25	Carlisle, Town of	47.70	46.70
26	Cayce, City of	24.71	19.02
27	Central Pacolet, Town of	44.85	39.45
28	Central, Town of	26.35	51.82
29	Chapin, Town of	54.33	24.50
30	Charleston, City of	21.42	67.15
31	Cheraw, Town of	14.55	16.24
32	Chesnee, City of	39.88	35.31
33	Chester, City of	53.80	69.29
34	Chesterfield, Town of	40.59	56.05
35	Clemson, City of	27.97	39.13
36	Clinton, City of	36.25	55.85
37	Clo, Town of	32.35	39.91
38	Clover, Town of	38.44	43.25
39	Columbia, City of	18.84	36.33
40	Conway, City of	19.97	21.66
41	Cordova, Town of	28.05	
42	Coward, Town of	13.90	43.35
43	Cowpens, Town of	44.85	39.45
44	Darlington, City of	23.75	24.85
45	Denmark, City of	22.89	28.28
46	Dillon, City of	14.79	30.77
47	Donalds, Town of	41.38	
48	Due West, Town of	41.38	25.50
49	Duncan, Town of	19.53	40.26
50	Easley, City of	27.58	35.72
51	Eastover, Town of	35.54	36.78
52	Edgefield, Town of	30.73	29.62
53	Edisto Beach, Town of	38.53	48.61
54	Ehrhardt, Town of	28.04	28.35
55	Elgin, Town of	40.92	35.00
56	Elloree, Town of	31.68	40.62
57	Estill, Town of	28.67	38.66
58	Eutawville, Town of	31.44	
59	Fairfax, Town of	20.93	25.90
60	Florence, City of	24.80	42.95

	Municipality	Monthly Water Service Charge 668 CF (5,000 gal)	Monthly Sewer Service Charge 668 CF (5,000 gal)
61	Folly Beach, City of	42.43	56.51
62	Forest Acres, Town of	42.09	27.00
63	Fort Lawn, Town of	53.80	46.00
64	Fort Mill, Town of	31.45	44.20
65	Fountain Inn, Town	17.88	61.70
66	Gaffney City	20.12	26.70
67	Georgetown, City of	26.26	36.22
68	Gifford, Town of	31.00	46.50
69	Gilbert, Town of	42.75	
70	Goose Creek, City of	19.95	44.00
71	Gray Court, Town of	41.27	
72	Great Falls, Town of	53.80	30.00
73	Greeleyville, Town of	42.19	45.39
74	Greenville, City of	11.87	54.80
75	Greenwood, City of	18.81	48.81
76	Greer, City of	17.20	37.16
77	Hampton, Town of	31.00	46.50
78	Hanahan, City of	36.65	44.00
79	Hardeeville, City of	26.50	44.85
80	Harleyville, Town of	32.00	47.00
81	Hartsville, City of	29.25	36.14
82	Heath Springs, Town of	33.00	32.00
83	Hemingway, Town of	27.80	27.75
84	Hickory Grove, Town of	24.75	
85	Hilda, Town of	17.00	
86	Hilton Head, Town of	17.08	28.37
87	Hodges, Town of	33.84	
88	Holly Hill, Town of	23.40	28.00
89	Hollywood, Town of	36.65	48.82
90	Honea Path, Town of	33.00	49.98
91	Inman, City of	27.00	35.65
92	Irmo, City of	42.09	61.80
93	Isle of Palms, City of	34.00	65.50
94	Iva, Town of	29.50	42.60
95	Jackson, Town of	27.25	
96	Jamestown, Town of	18.00	
97	Jefferson, Town of	37.65	37.65
98	Johnsonville, City of	31.50	28.55
99	Johnston, Town of	30.73	29.62
100	Jonesville, Town of	32.52	32.52
101	Kershaw, Town of	28.77	26.70
102	Kingstree, Town of	31.81	37.35
103	Lake City, City of	15.30	39.29
104	Lake View, Town of	22.07	26.17
105	Lamar, Town of	36.00	35.00
106	Lancaster, City of	39.75	48.69
107	Landrum, City of	44.85	39.45
108	Lane, Town of	26.50	27.40
109	Latta, Town of	28.82	20.92
110	Laurens, City of	43.75	38.55
111	Lexington, Town of	29.41	35.94
112	Liberty, City of	28.49	47.72
113	Lincolnton, Town of	22.68	45.53
114	Little Mountain, Town of	49.50	
115	Lodge, Town of	15.00	
116	Loris, City of	38.55	44.15
117	Lyman, Town of	19.53	26.84
118	Lynchburg, Town of	30.50	29.40
119	Manning, City of	25.68	35.03
120	Marion, City of	18.53	26.05

South Carolina Rural Infrastructure Authority
OFFICE OF LOCAL GOVERNMENT
2019 MUNICIPAL WATER & SEWER RATE SURVEY SUMMARY
Inside Residential Customer

Municipality	Monthly Water Service Charge 668 CF (5,000 gal)	Monthly Sewer Service Charge 668 CF (5,000 gal)
121 Mauldin, City of	17.88	51.49
121 Mayesville, Town of	31.60	55.50
122 McBee, Town of	24.98	
123 McColl, Town of	26.40	21.57
124 McCormick, Town of	32.90	26.91
125 Moncks Corner, Town of	23.00	23.00
126 Monetta, Town of	27.89	
127 Mt. Pleasant, Town of	34.23	49.81
128 Mullins, City of	18.40	21.80
129 Myrtle Beach, City of	12.47	23.09
130 New Ellenton, City of	28.50	30.00
131 Newberry, City of	29.52	51.56
132 Nichols, Town of	18.40	21.80
133 Ninety Six, Town of	31.08	31.14
134 Norris, Town of	32.00	
135 North Augusta, City of	14.88	26.47
136 North Charleston, City of	36.65	42.40
137 North Myrtle Beach, City of	20.36	20.65
138 Norway, Town of	32.95	33.55
139 Olanta, Town of	28.40	58.33
140 Olar Town of	34.75	
141 Orangeburg, City of	14.03	24.12
142 Pacolet, Town of	44.85	39.45
143 Pageland, Town of	32.00	35.00
144 Pamplico, Town of	32.28	40.11
145 Patrick, Town of	54.75	
146 Pawleys Island, Town of	18.54	26.69
147 Pellon, Town of	44.09	
148 Pelzer, Town of	44.75	83.65
149 Pendleton, Town of	35.85	37.75
150 Perry, Town of	28.00	
151 Pickens, City of	34.50	32.70
152 Pinewood, Town of	22.00	26.50
153 Pomaria, Town of	49.50	
154 Port Royal, Town of	26.50	44.85
155 Prosperity, Town of	37.63	61.42
156 Quinby, Town of	37.63	
157 Ravenel, Town of	36.65	
158 Reevesville, Town of	31.30	
159 Richburg, Town of	53.80	69.29
160 Ridge Spring, Town of	30.24	40.11
161 Ridgeland, Town of	20.70	35.55
162 Ridgeville, Town of	30.03	40.00
163 Ridgeway, Town of	40.20	34.98
164 Rock Hill, City of	19.55	39.53
165 Salem, Town of	49.20	
166 Salley, Town of	28.00	
167 Saluda, Town of	31.40	39.25
168 Santee, Town of	19.42	41.06

Municipality	Monthly Water Service Charge 668 CF (5,000 gal)	Monthly Sewer Service Charge 668 CF (5,000 gal)
169 Scranton, Town of	21.67	38.35
170 Seabrook Island, Town of	40.05	36.52
171 Sellers, Town of		27.24
172 Seneca, City of	19.45	35.83
173 Sharon, Town of	36.00	
174 Silverstreet, Town of	49.50	
175 Simpsonville, City of	17.88	56.72
176 Six Mile, Town of	40.85	
177 Society Hill, Town of	28.70	
178 South Congaree, Town of	49.42	38.03
179 Spartanburg, City of	26.70	39.45
180 Springdale, Town of	44.60	38.03
181 Springfield, Town of	26.40	24.40
182 St. George, Town of	29.13	40.00
183 St. Matthews, Town of	24.00	36.75
184 St. Stephen, Town of	32.55	44.00
185 Stuckey, Town of	37.60	
186 Sullivan's Island, Town of	38.22	77.73
187 Summerton, Town of	22.85	29.89
188 Summerville, Town of	20.45	24.00
189 Sumter, City of	15.80	27.75
190 Surfside Beach, Town of	18.40	21.80
191 Swansea, Town of	36.30	30.02
192 Tega Cay, City of	37.58	44.63
193 Timmonsville, Town of	32.83	42.71
194 Travelers Rest, City of	17.88	51.30
195 Trenton, Town of	30.73	29.62
196 Turbeville, Town of	35.00	31.00
197 Ulmer, Town of	20.00	
198 Union, City of	27.56	38.65
199 Varnville, Town of	31.00	46.50
200 Wagener, Town of	32.00	30.50
201 Walhalla, City	26.43	23.00
202 Walterboro, City of	15.60	21.55
203 Ware Shoals, Town of	41.08	12.70
204 Wellford, City of	19.53	46.13
205 West Columbia, City of	15.85	15.75
206 West Pelzer, Town of	33.60	69.25
207 West Union, Town	37.80	40.00
208 Westminster, City of	26.94	47.85
209 Whitmire, Town of	39.00	39.00
210 Williams, Town of	25.00	
211 Williamston, Town of	33.18	44.69
212 Williston, Town of	25.42	31.02
213 Winnsboro, Town of	25.70	43.33
214 Woodruff, City of	44.95	43.75
215 Yemassee, Town of	31.00	46.50
216 York, City of	34.01	34.01

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